

Annual Report 2005/2006



Growth through Partnership



The Dorothy Ley Hospice

From the President

Over the past year, much of our attention was focused on building relationships, networks and teams. Hence the theme of this year's annual report: Growth Through Partnership.

Our ability to enhance services continues to grow as we forge close working ties with Community Care Access Centres, palliative care physicians, hospital oncology departments, nursing staff and community members who are providing invaluable advice as we finalize our plans for The Dorothy Ley Hospice Palliative Care Centre.

In the community, we continue to renew long-lasting relationships and cultivate new ones. We are honoured by the generosity of local service clubs, places of worship, retailers, industry and charitable foundations. Combined with the unselfish contribution of more than 300 dedicated Hospice volunteers, they remind us time and again of the power of teamwork and partnership.

We were especially encouraged by the Ontario Government's commitment to making end-of-life care a healthcare priority. Over the past year, the Ontario Government has increased its funding from nine per cent to more than 30 per cent of our annual budget. In response, we have affirmed our promise to increase our capacity to serve the community.

Financially, we reached a milestone in 2005/2006 with a small surplus at year-end. This is a notable achievement as we accelerate our \$4 million capital campaign to build The Dorothy Ley Hospice Palliative Care Centre. We expect to begin construction in Spring 2007.

The opening of our new Centre will enable us to provide the complete continuum of care for our clients. In preparation, we have established two key committees to oversee the building needs and program changes.

The Building Committee is focusing its attention on the design and construction aspects of the new Centre. A Transition Committee, with several working groups, is overseeing the changes we will need to make to our programs and services, information technology, human resources and operations. The task is enormous and we are fortunate to have assembled a team of talented and experienced volunteers from the community.

The Dorothy Ley Hospice Palliative Care Centre will supplement our In-Home Care Program and will accommodate approximately 220 clients a year – people who currently go to hospital to access a palliative care bed despite their desire to remain in their homes or in a home-like setting.

Public recognition is always a welcome reward for our efforts. We were honoured to receive the 2006 Etobicoke

Chamber of Commerce Business of Excellence Award in a new category: Community Service – Not-For-Profit.

Professionally, we earned our Level 1 accreditation from the Hospice Association of Ontario, signifying that we meet or exceed provincial standards. We are one of only five of the province's 98 hospices to have received this certification. We are now working on our Level 2 accreditation, which we hope to have by the time the Palliative Care Centre opens.

We learned a long time ago that operating a hospice demands commitment, cooperation and courage. To our volunteers, staff, donors and community partners, thank you for your invaluable support. By working together, we are establishing a model of what end-of-life care can and should be.

Paul Ginou

President,
The Dorothy Ley Hospice



From the Executive Director

The only constant is change. At every level at The Dorothy Ley Hospice we are making organizational advances to help us deliver the highest level of care to our clients and their families.

In 2005, the Ministry of Health and Long-term Care made end-of-life care one of its priority programs, committing new funding to hospices and encouraging an environment of co-operation within all segments of the healthcare sector. The Dorothy Ley Hospice is committed to that spirit of collaboration, and we are building on a solid foundation of partnerships cultivated over our 16-year history.

Through alliances with the Community Care Access Centres, Trillium Health Centre, other community and residential hospices and those who deliver allied services, we are exploring ways to increase the effectiveness and value of our client services.

We are also establishing optimum partnerships with organizations like the West End Urban Health Alliance, the Toronto Palliative Care Network and the Halton Peel Palliative Care Network, as well as links with community and residential hospices. Meanwhile, by actively participating and contributing to the new Local Health Integration Networks (LHINs), we will continue to help shape end-of-life care policy.

While we adapt and harmonize with a changing health-care structure for end-of-life care, we are also working toward making the new Dorothy Ley Hospice Palliative Care Centre a reality. As part of this process, we are developing and implementing new policies and procedures that will enhance our ability to provide quality care to our clients and their families.

Last year, we dedicated nearly 28,000 hours to serving 468 clients. With the extra funding we received from the government we hope to expand our programs and build capacity to meet the growing demand for our services.

As we prepare for the coming year, we would like to acknowledge the amazing dedication and support we receive from the community, the generosity of our donors, the loyalty of our volunteers, and the compassion of our staff. Without you, none of this would be possible. Thank you for your continued support and for sharing in our dream for the future.

Ron Lirette

Executive Director,
The Dorothy Ley Hospice

“*Your current
safe boundaries
were once
unknown frontiers.*”

Unknown

Building for the Future

The Dorothy Ley Hospice is fortunate to have created many invaluable community partnerships over the past 16 years. Based on the strength of these partnerships, the Hospice dared to dream of building a residential palliative care hospice for anyone in Etobicoke living with a terminal illness.

Once built, it will provide more than 220 people a year at the end-stage of their illness with the care they need in a home-like setting, in their community, close to family and friends.

Over the past year, the Hospice and its dedicated fundraising volunteers have worked tirelessly to build new partnerships and help raise our profile in the community. Their efforts were rewarded:

- Peter and Greg Walker Contracting launched a Signs for Charity marketing program identifying the Hospice as one of two charity beneficiaries.
- Kingsway Business Improvement Area chose us as the 2005 Charity Partner for the Taste of the Kingsway and has renewed that support for 2006.

- Humber Valley United Church held a Gala event at Westmount Gallery and a walk-a-thon, raising \$105,000 for our capital campaign.
- The Etobicoke Guardian became our media sponsor.
- Etobicoke businesses stepped forward and became new supporters through the Hospice's 15th Anniversary Celebration of Life Gala, which raised \$50,000.

The momentum of the past year continues to build in 2006. A number of new partnerships have been formed that are helping to move the campaign forward. For example,

- In May, Cloverdale Mall raised \$23,000 for the Hospice through its 22-day *Help 2 Raise a Roof of Hope* campaign.
- On May 30, the Etobicoke Chamber of Commerce's Charity Golf Tournament raised \$7,500.
- Humber College's post-grad fundraising program became part of the Hospice team for several special events, sharing with us their enthusiasm, ideas and resources.

- Best of all, in June 2006 an anonymous donor stepped forward and gave \$500,000 to our campaign.
- At our 2006 Volunteer Appreciation Barbecue & Town Hall Meeting, we launched our Doves of Hope and Remembrance Campaign. The 3"x3" pewter doves, each representing a \$1,000 donation, will be engraved with personalized messages and mounted permanently on the wall, creating a vision of flight between the two floors of the Centre.

As of the end of June 2006, our capital campaign stands at \$2.1 million. The push is now on to achieve our \$4 million target so that we can begin construction in the Spring of 2007.

We have the land. We have the plans. We have the vision and expertise. With your help, we will reach our goal and ensure that people with a terminal illness receive the care they need when – and where – they need it most.



This past year, there were many individuals, organizations and corporations who helped The Dorothy Ley Hospice move another step closer to its goal of building a freestanding residential hospice in Etobicoke. The following donors gave \$250 or more to the Capital Campaign during the period April 1, 2005 to March 31, 2006. Thank you!

INDIVIDUALS

James L. Attwood
William F. Badke
Catherine Barnes
Lynn Benson
Bob Berry
David Black
Elizabeth Black
Sharon H. Blatt
Dana Bradshaw
John R. Bright
John W. Brison
J. D'Arcy Brooks
Fran Bulger
Janet Bulger
Jim Bulger
Joseph P. Bulger
Maureen Bulger
Michael Bulger
Penny Campbell
Mary Ellen Carey
Jay A. Carfagnini
Dennis H. Cartwright
Diana Chant
Larry Chapman
Robert W. Clark
Clare Clovis
Judy L. Collinson
Jack Cooper
Myrtle Cooper
Ronald R. Crago
Marilynne Day-Linton
M. B. Deans
Arlene Dougall

Daniel R. Dowdall
Indra K. Durnan
David & Nancy Earnshaw
Carla M. Elliot
Dianne Elliott
Nancy Lou Farrell
Hannah E. Fisher
Gordon C. Fowler
David Fraser
Gary Fryatt
Paul & Ann Ginou
Diane Godfrey
Virginia Graham
A. L. Griffith
Susan Ann Harrison
Margaret Hennig
Susan Hillery
Florence Holden
Brian L. Horst
Mary Howarth
Stephen Hucal
Susanne Hynes
Ian O. Ihnatowycz
David Imrie
Linda Javorski
William & Sharon Kelly
Kathryn Kitchen
Peggy Klar
Patricia A. Kohn
Corinne LaBossiere
Marguerite Langley
Peter J. Lawson
Ron Lirette
David T. Lloyd

Iain Macdonald
Duncan Macgregor
Lachlan MacLachlan
L. Buell Manning
Anne E. Marriott
Stephanie McCann
Greg McKnight
David S. McNaught
Jim Mitchell
Wendy Oliver
John Palumbo
Douglas Peter
Mary Picard
M. C. Pitchford
Robert G. Presswood
Vivian Prowse
Darcy G. Rector
Elizabeth Robertson
Erma A. Ruddell
Nick Ruitter
Ara Run
Marilyn Schreiner
Ruth E. Scully
G. Spencer
Margaret Strain
Bill Stuart
John G. Sutherland
Judy Sutherland
David Swartz
Nicole L. Tevlin
Dwight Throop
Trevor Townsend
George B. Turnbull
Margaret Turner

Luc Vanneste
Brenda Vince
Peter Wallace
Gary Weddel
Ross A. Wemp
Fredrick T. White
Paul Wildridge
Catherine A. Wilkes
Sykes & Shirley Williams
David Williamson
Kelly Willis
Carol Wilson
Bruce Winter
Gregory Wong

CORPORATIONS

All Wood Fine Interiors Ltd.
The Bank of Nova Scotia
Canadian Shield
Communications Corporation
Diageo Canada Inc.
Kost Properties Inc.
Moore Stephens Cooper
Molyneux LLP
MSM Transportation
Omniterm Data
Pneutool Parts & Service Co. Ltd.
TD Bank Financial Group
Turner & Porter Funeral
Directors Limited
Woodbine Entertainment Group

CHURCHES, CLUBS, ASSOCIATIONS

Graceview Presbyterian Church
Humber Valley United Church
Kiwanis Club of
Kingsway Humber
Manor Bridge Club
The Military & Hospitaller Order
of St. Lazarus of Jerusalem

In-Home Care

Increased public awareness of our services continues to strengthen and expand our relationships with palliative care doctors, hospital oncology departments and home-visit cancer care nurses.

Over the past year, we regularly attended oncology palliative care rounds at local hospitals; we worked daily with local Community Care Access Centres; and we participated in a paediatrics initiative with the Toronto Palliative Care Network. As well, we continued to partner with nine other hospices in the Toronto area on joint projects.

These relationships work in concert with our team of volunteers to help us deliver quality compassionate hospice care to our clients and their families. Together, we are constantly looking at ways to enhance our services to benefit our clients.

Over the past year, the number of individuals we served rose from 453 to 468. In addition to that increase, a reorganization of our internal processes enabled us to eliminate the waiting list for in-home services.

In anticipation of a growth in demand for our services, we have launched the first phase of an initiative to evaluate, assess and enhance our role as case managers (all of whom are palliative care registered nurses). This is an important project that will guide the future management of our services with the opening of the new Dorothy Ley Hospice Palliative Care Centre.

Last year, more than 37 per cent of our clients were forced to seek end-of-life care outside of their home community of Etobicoke. That has been a driving force behind this initiative to build a new Centre.

In the months ahead, we look forward to strengthening our ties with the Etobicoke-York Community Care Access Centre as a case manager begins to work one day a week in our Hospice environment. Not only will this strengthen the working relationship between our two organizations but it will also lead to better coordination of care for our clients.

Day Program

It is our mission to help people with life-threatening illnesses live every day to the fullest. The Day Program is one important way The Dorothy Ley Hospice fulfills that mandate. During the past year, the program served 33 clients, supported by the Day Program Coordinator and 20 volunteers who assist during the day and provide transportation for attendees.

Twice a week up to 12 clients spend the day in the spacious and cheerful Luxton Hall at St. George's On-The-Hill Church. Clients enjoy their choice of therapeutic touch, Tai Chi, arts and crafts, board games, cards, mini-putt, darts, reading and quiet contemplation. New activities are introduced, guided by the interests of the Day Program attendees. At noon, the group sits down to a family-style meal.

During the year, the Hospice benefited from a unique partnership opportunity, working with a young student of expressive arts therapy for an eight-month assignment to the program as part of her studies.

An unexpected reward of the partnership was the writing of memoirs by an 89-year-old client, a chronicle of her life to the 1980s. The document will become part of the historical record at a library, a school and a community newspaper, and will become a legacy cherished by her family.

Day Program clients enjoy the companionship of others in similar situations, the support of our volunteers and an opportunity to participate in life-enriching activities. For caregivers, it offers a welcome break, giving them time to recuperate from their round-the-clock responsibilities, knowing that their loved ones are being cared for by professionals.

*“Memories can be joy.
Pets can be joy.
Conversations can be joy.
Even where there is pain,
there can be joy. This is the
lesson I was taught by my
first client.”*

An In-Home Care volunteer

Spiritual Care

Hospice clients have a deep-seated need to understand the mysteries of illness, of living and of dying – the need to make sense of things. Compassionate end-of-life care includes a multi-disciplinary team that sensitively addresses this need.

Serving 35 clients last year, the Spiritual Care Program is an essential component of client-centred palliative care. The quality of client care rests ultimately on the partnerships formed between the clients, client families, hospice staff, volunteers and healthcare providers.

The ability to assess accurately the smallest, unspoken gesture of a hospice client requires skillful attention. It is a willingness to bear witness and to mutually explore terrain without being certain where it will lead. Through the quiet presence of listening, we help clients make sense of their life-journey – both time spent and the time that remains.

Bereavement Support

Our growing public profile last year was advanced by an active bereavement program that continues to earn the support of our partners in the community and in the healthcare profession.

Over 150 people attended a Remember and Celebrate ceremony in December held at Ridley Funeral Home. The focus of the Hospice's presentation was how to take the stress out of a time of year when people are having a tough time due to a loss but are expected to be festive for the holidays.

Early in 2006, the Hospice hosted a two-part "Bereavement 202" workshop for community partners – nursing agencies, Trillium Health Centre and hospice volunteers in the GTA. The 27 registrants attended in-depth discussions and practical learning sessions on grief symptoms and helpful strategies for coping with loss.

During the year, 13 people benefited from one-on-one bereavement support and 20 attended the New Beginnings program, a self-help support group that hosts small intimate sessions where family members can

express their feelings, share memories and talk openly about their struggles and challenges.

Grief, like death, is normal and natural. The Hospice Bereavement Program is guided by Dr. Dorothy Ley's belief that "most people do not need bereavement therapy but [rather] recognition that someone important in their lives has died." Often the comfort comes not just through words but through a touch or a glance and the knowledge that they are not alone.



Statement of Financial Position

AUDITORS' REPORT TO THE MEMBERS OF THE DOROTHY LEY HOSPICE

We have audited the statement of financial position of The Dorothy Ley Hospice as at March 31, 2006 and the statement of operations and changes in fund balances for the year then ended. These audited financial statements are the responsibility of the organization's management. Our responsibility is to express an opinion on these financial statements based on our audit.

Except as explained in the following paragraph, we conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the audited financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In common with many non-profit organizations, the organization derives revenue from contributions and fundraising, the completeness of which is not susceptible of satisfactory audit verification. Accordingly, we were unable to determine whether any adjustments for unrecorded revenue might be necessary to donations and fundraising revenue, excess of revenue over expenses for the year and Operating Fund balance, end of year.

	2006			2005	
	Operating Fund	Patrons Fund	Building Fund	Total	Total
ASSETS					
Current assets					
Cash and short term investments	\$ 135,701	\$ 10,188	\$ 191,009	\$ 336,898	\$ 100,789
Accounts receivable	8,750	-	4,099	12,894	11,820
Inter fund accounts receivable	-	655,952	-	655,952	503,085
Prepaid expenses	-	-	-	-	396
	10,679	515,779	89,627	616,085	389,053
Investments (market value – \$120,723; 2005 – \$262,185)	-	120,723	-	120,723	262,185
Deferred project costs	-	-	448,716	448,716	405,799
Equipment	9,765	-	4,402	14,167	3,953
	\$ 154,216	\$ 786,863	\$ 648,226	\$ 1,589,305	\$ 1,288,022
LIABILITIES AND FUND BALANCES					
Current Liabilities					
Accounts payable and accrued liabilities	\$ 13,299	\$ -	\$ 17,071	\$ 30,370	\$ 6,542
Inter fund accounts payable	498,709	-	157,243	655,952	503,085
Deferred contributions	24,500	-	-	24,500	-
	536,508	-	174,314	710,822	509,627
Fund balances					
Internally restricted	-	786,863	396,101	1,182,964	1,081,777
Restricted	-	-	77,811	77,881	76,366
Unrestricted	(382,292)	-	-	(382,292)	(379,748)
	(382,292)	786,863	473,912	878,483	778,395
	\$ 154,216	\$ 786,863	\$ 648,226	\$ 1,589,305	\$ 1,288,022

Statement of Operations and Changes in Fund Balances

	2006			2005	
	Operating Fund	Patrons Fund	Building Fund	Total	Total
REVENUE					
Ontario Ministry of Health grants	\$ 313,515	\$ -	\$ -	\$ 313,515	\$ 83,982
The Ontario Trillium Foundation	-	-	-	-	68,700
Contributions	640,440	-	230,135	870,575	636,735
Investment income	-	8,899	1,445	10,344	9,482
	953,955	8,899	231,580	1,194,434	798,899
Expenses					
Salaries and benefits	654,441	-	124,963	779,404	701,054
Resources development	131,278	-	-	131,278	47,418
Premises and office	66,624	-	5,712	72,336	55,089
Day respite program	51,647	-	-	51,647	49,757
Promotion	12,944	-	2,922	15,866	25,181
Volunteer training and education	17,558	-	-	17,558	12,997
Staff training and travel	8,1405	-	3,370	11,510	17,039
Amortization of capital assets	2,992	-	880	3,872	12,246
Bereavement/spiritual care program	6,597	-	-	6,597	2,594
Professional fees	4,278	-	-	4,278	2,450
	956,499	-	137,847	1,094,346	925,825
Excess (deficiency) of revenue over expenses for the year	(2,544)	8,899	93,733	100,088	(126,926)
Fund balance, beginning of year	(379,748)	777,964	380,179	778,395	905,321
Fund balance, end of year	\$ (382,292)	\$ 786,863	\$ 473,912	\$ 878,483	\$ 778,395

In our opinion, except for the effect of adjustments, if any, which we might have determined to be necessary had we been able to satisfy ourselves concerning the completeness of the revenue referred to in the preceding paragraph, these audited financial statements present fairly, in all material respects, the financial position of the organization as at March 31, 2006 and the results of its operations and changes in its financial position for the year then ended in accordance with Canadian generally accepted accounting principles. As required by the Corporations Act (Ontario), we report that, in our opinion, these principles have been applied on a basis consistent with that of the preceding year.

Clarkson Rouble LLP

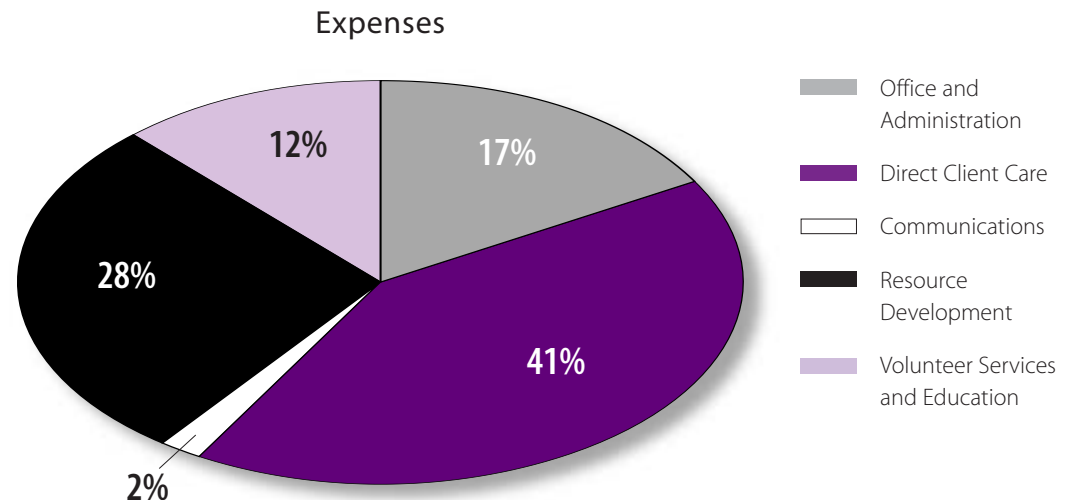
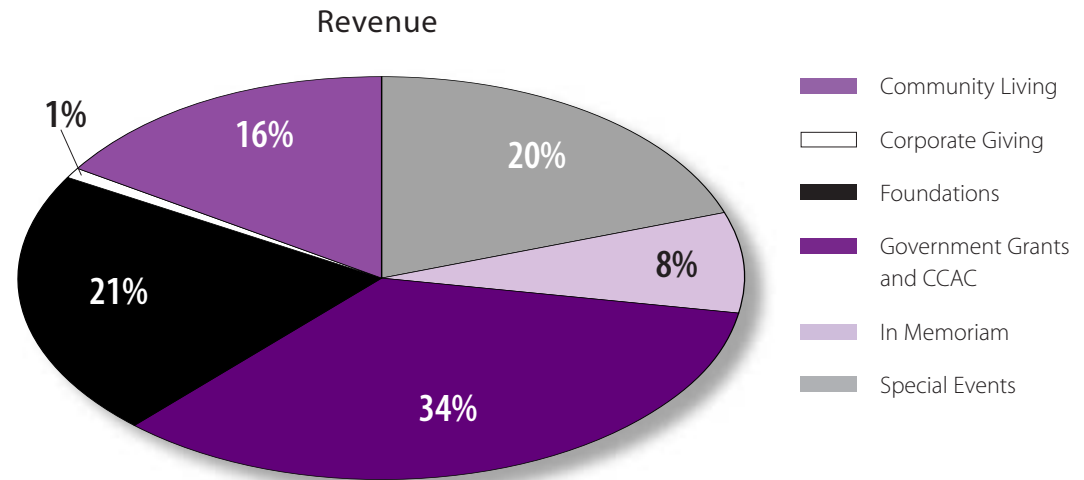
Clarkson Rouble LLP June 9, 2006
Chartered Accountants Mississauga, Ontario

Statistics at a Glance

	2005/06	2004/05
Total number of clients	468	453
Cost per client	\$1,686	\$1,701
Total client service hours	27,819	26,924
Day Program	33	30
Spiritual Care	35	45
Active Bereavement	33	41
Bereavement other	105	58
Total volunteer hours	20,332	22,920

- 92 per cent of the clients had cancer
- 52 per cent were female and 48 per cent were male
- 87 per cent were 51 years of age or older

The Dorothy Ley Hospice – Fiscal Year Ended 2005/06



Staff

EXECUTIVE DIRECTOR	Ron Lirette
MANAGER OF OPERATIONS	Shawna Chefero
CASE MANAGER.....	Clare Clovis
CASE MANAGER.....	Jennifer Land
CASE MANAGER.....	Marguerite Langley
COORDINATOR, DAY PROGRAM	Paula Biksa
SPIRITUAL CARE COORDINATOR.....	Nick Ruitter
COORDINATOR OF VOLUNTEER SERVICES.....	Sonia Arana
DIRECTOR, RESOURCE DEVELOPMENT AND COMMUNICATIONS.....	Fran McBride
MANAGER, RESOURCE DEVELOPMENT.....	Graham Hill
RESOURCE DEVELOPMENT OFFICER	Kathleen (Kathy) Roulston

Board of Directors

PRESIDENT	Paul P. Ginou
VICE PRESIDENT.....	Jack Penaligon
SECRETARY.....	Mary Ellen Carey
TREASURER	Jack Cooper
MEMBER	Deborah Bodine
MEMBER	John B. Grant
MEMBER	Alison A. Morton
MEMBER	Jane Myers
MEMBER	Marjorie C. Pitchford
MEMBER	Dr. David Swartz

“Hugs, hugs, hugs...
serious conversations
about political affairs...
shared intimacies of
personal histories...
silent and contemplative
company...
sweet friendship...
everything my
heart desires.”

A Dorothy Ley Hospice client

Volunteer Services

In every way, volunteering at The Dorothy Ley Hospice is a partnership: between our volunteers and clients, our volunteers and office staff, and volunteers and the community through our special events.

We operate seven days a week – daytime, evenings, nights and weekends. We couldn't do it without our incredible volunteers, who last year contributed more than 20,000 hours to direct client care, administration, fundraising and special events.

More than half of the 300 volunteers at The Dorothy Ley Hospice work directly with clients providing in-home or in-hospital visits, as driver escorts or providing bereavement support. Others work in concert with the Hospice's special event organizers at events like the annual Hospice Gala, Taste of the Kingsway or the Trees of Remembrance at Cloverdale Mall and Sherway Gardens in December.

The Dorothy Ley Hospice volunteers are special people. They've taken on a demanding role that requires great empathy for those coming to terms with their terminal illness. For many, working with our clients has provided rewards they hadn't expected – discovering a deepened awareness of self and others, personal growth and life-affirming experiences.

It is especially rewarding to watch some volunteers become successful leaders of our programs or become trainers, passing along their passion and insight to the next group of volunteers.

To ensure that we are meeting the needs of our volunteers, we conducted a Volunteer Satisfaction Survey. When asked what the Hospice could do to make their

volunteer experience more rewarding and enjoyable, the majority told us not to change a thing; that they found their roles very enjoyable and rewarding. Many surveyed said they would like to have an additional one-day workshop to review their training or a two-hour evening session providing in-depth training on a single topic.

Perhaps the best indication of their satisfaction is the length of time our volunteers remain with the Hospice. This year, 29 people were recognized for five, 10 and even 15 years of service. In addition, the following is a list of our volunteers who received external recognition for their efforts in helping others when it was needed most:

Cloverdale Mall Etobicoke Volunteer Recognition Award October 2005

Marita Faulds

June Callwood Circle of Outstanding Volunteers 2005 inductee

Margaret Zabel

The Lamp 6th Annual Award Of Merit 2005

Margaret Gombita

Ontario Volunteer Awards 2005

Christine Paterson

Pauline Saah

Susan Keith

Lynn Woods

Audrey Liota

Susan MacIntyre

“When I find the courage to say Yes, I will be there... it is because I am committed to the conviction that is the foundation of hospice: that no one should die alone, suffering and without hope. The real courage is the client's – for inviting us in – for sharing with us their moments of joy.”

An In-Home Care volunteer

Education Program

Through education in cooperation with other caregivers, The Dorothy Ley Hospice is broadening a knowledge base about end-of-life care that has grown over 16 years.

At the core of this effort is a mandatory, intensive 30-hour training program for all client support Hospice volunteers that builds the skills they need to help someone who has less than a year to live. Over the past year, 30 new volunteers graduated from the program and have been added to our roster of volunteers for In-Home Care.

This year, three of our volunteers completed an additional 24 hours of advanced skills training focused on working with children. The workshop was carried out in partnership with two other hospices and supported by local healthcare professionals. Through this initiative, the volunteers became better equipped to serve the needs of children who are dying, or whose mothers, fathers or siblings are terminally ill.

The educational program Advanced Issues in Client Care attracts hospice palliative care workers, therapists, chaplains, social workers and nurses from the community, hospitals and long-term care facilities. The modules of the program introduce front-line health care workers to the end-of-life care support services available in the community.

The Hospice also reaches out to the general public with free programs such as "My Parents Are Aging: How Do We Plan?" The four-session program, delivered by professionals and held at the Toronto Public Library, Richview District Branch, offers information on wills,

powers of attorney and estate planning, and reviews options for in-home care, retirement homes and nursing homes.

With the input of attendees we are developing new program topics, such as more in-depth information about cultural and religious differences that caregivers encounter when helping someone who is facing death.

In addition to our own training programs, we partner with Community Care Access Centres, hospitals, health

centres, doctors, nursing and funeral homes, pharmacies, churches and other hospices to offer one-time educational programs.

Our goal is to help professionals, volunteers, and members of the community stay apprised of the latest developments in comfort and pain management. Our education program and partnerships with other organizations help us equip them to address the emotional and spiritual needs of people living with life-threatening illnesses.



Over 70 per cent of our funding for day-to-day operations comes from donors. The following individuals, corporations, and organizations gave more than \$250 to our operating campaign during the period April 1, 2005 to March 31, 2006. Thank you!

INDIVIDUALS

Philip Allmen
Verna Aziz
Ina U. Babb
John Bailey
James C. Baillie
Anne-Marie Bell
Roland Bertin
Paula Biksa
David Black
Elizabeth Black
Deborah Bodine
Richard Boxer
Mark Brabant
William Brown
G. William Burgess
Margaret Burns
Donna Butt
Joyce Caldwell
Lindsay Campbell
Sharon Campbell
Nora Camps
Donna H. Cansfield
Mary Ellen Carey
Elsie Chadwick
Ken Cherney
Clare Clovis
Doane Collinson
Andrew Cooper
Jack Cooper
Maurice Corbett
David A. Cox
Nanette Cuddy

Margaret Cumberland
Gail Dahm
Dan Dempster
Marjorie Devine
Roger Dickhout
Ettore A. Diclemente
Arlene Dougall
Ernest A. DuVernet
Nancy L. Earnshaw
Dianne Elliott
Clare Estlick
Richard Falconer
Marita Faulds
Judith Field
Daniel Finegan
Hannah E. Fisher
Seamus Foran
Sean Foran
Trish Foran
Paul D. Fox
Dorothy Fulford
James S. Gallagher
Jane Gaviller
Elaine George
Joan J. Goodall
Trent Gow
John & Audrey Grant
Robert Halfnight
Kirk Hamilton
Ailsa Hanson
Brian Hawkins
Anne Hendriks
John Hendriks
Brian L. Horst

Linda Javorski
Dana Johnston
Paula Jourdain
Colleen Kearney
Susan Keith
William & Sharon Kelly
Ronald K. Kitamura
John Knebel
Brenda Knie
George Kobelak
Patricia Kolisnyk
Marguerite Langley
William D. Laramey
Ron Lefebvre
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Craig E. Lillico
Audrey J. Liota
Alcide Lirette
Ron Lirette
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Denis M. Marsh
Douglas Marshall
John W. Martin
Helene & Bob Maxwell
Fran McBride
Stephanie McCann
Wanda R. McCarley
Timothy D. McCulley
Sandra L. McIntosh
William G. McLaren
Molly McLeish
Jean McLeod

John Meehan
V. Miculinic
Karen Montano
Alison A. Morton
Victor Mozarowski
Janice Mummery
David Murray
Meena Nadkarni
John A. Noronha
Elizabeth I. Nunez
Ann O'Brien
Eileen O'Connor
James W. Ormiston
Eleanor Osler
Charles Overland
Alice Pekmezaris
John P. Penaligon
Mario Piscitelli
M. C. Pitchford
Mary A. Plunkett
Nora Pownall
Vivian Prowse
Sandra Puglielli
Lisa A. Roberts
Jacques J. Rocheleau
Nick Ruitter
Alice-Betty Rustin
Charmaine Sayer
Ingrid Schwarz
R. M. Seeley
Harry Smith
Judy Smith
Murray Smith
Helen R. Spenser

John Sproat
Shirley P. Stewart
Mark R. Stoiko
Roy Strain
Lewis Stuckless
Linda Sutherland
Mary-Louise Sutherland
Nancy P. Sutherland
Robert Tattersall
Jane Taylor
Frederick W. Telling
Ken Teslia
Linda Thomas-Flowers
Patricia M. Turnbull
Elaine Vandenberg
Beverley Welsh
Fredrick T. White
Sykes Williams
Norman Wilson
Kenneth Winter
David Woodley
B. Lynn Woods
Jane Wright
Patricia E. Wright
Harold & Joan Wykes

CORPORATIONS

BMO – Queensway
Canada Brokerlink Inc.
Canadiana Restaurant
& Banquet Hall
CBC Employees' Charity Appeal
Church & Dwight Canada Corp.

Cloverdale Mall
Culinary Destinations Limited
Cyberbahn Inc.
Dominion of Canada
General Insurance Company
EvansMartin LLP
Exclusive Diamonds Inc.
Faye Clack Communications Inc.
Fraser Milner Casgrain LLP
Harry Rosen Inc.
Jason Price
Chartered Accountants
Kingsway Fish & Chips
Kodak Canada Inc.
Larkin Architect Limited
MCAP Securities Inc.
Miller Thomson LLP
Moore Stephens
Cooper Molyneux LLP
National Silicates
Pace Law Firm
ParaMed Home Health Care
Peter & Greg Walker
Contracting Inc.
RBC Business Markets,
Toronto West
RBC Employee Volunteer
Grants Program
RBC Financial Group
Ridley Funeral Home Ltd.
Robertson Fire Equipment
ShawCor Ltd.
Sherway Gardens
Merchants Association
Thornbrook Home Care Inc.
William J. Trotter
& Associates LLP, CA

Turner & Porter – Butler Chapel
Turner & Porter
Funeral Directors Limited
Woodbine Entertainment Group

CHURCHES, CLUBS, ASSOCIATIONS

Beaver Bible Class
Bloordale United Church
The Church of St. Wilfrid
The Craft Club of
The Dorothy Ley Hospice
Etobicoke Newcomers Alumni
Etobicoke Titans
Hospice Association of Ontario
Humber Valley United Church
Humbervale United Church
Islington United Church
Kingsway BIA
Kingsway-Lambton UCW
Rehoboth Fellowship Church
St. George's Church On-The-Hill
St. Matthew's Anglican Church
West Toronto Dental Society

GIFTS-IN-KIND CAPITAL AND OPERATING

Artemis Fine Art Studio
Arthur Murray Dance Studio
Beaulieu Vision Care Eye
Boutique
BioPed Foot Care Centre
Birks
Nathan Blitz
Joseph P. Bulger
Carlson Wagonlit Travel

Cilento Wines
Delta Toronto Airport West
Dina Alonzi Bridal Fashions
Duo Strategy & Design Inc.
EMI Music Canada
Epson Canada, Limited
Etobicoke Guardian
EvansMartin LLP
Exclusive Diamonds
Fine Craft Upholstery
Flight Centre
Foot Solutions
Growing Image
Gypsy Jewellery
Islington Chrysler
JSN Jewellery
Kingsmill Kitchen and Bath
Kingsway Conservatory of Music
Kingsway Persian Rugs
Kingsway Therapeutic Centre
Mail Boxes Etc.
Markland Wood Country Club
Marlin Travel
Blanche Matthews
Sue McDermott
Vincent McIndoe
Mitchell, Bardyn & Zalucky LLP
John Mocarski
Moore Stephens Cooper
Molyneux LLP
Nazanien
June Nichol
On the Rocks
Alice Pekmezaris
Gavin Pitchford & Maureen Giles
M. C. Pitchford
Royal Bank – Kingsway

Royal York Dental
Ingrid Schwartz
Silver Lakes Golf & Country Club
Simply Chic
St. George's Golf
and Country Club
Taissa
TaraNova Vacation Club
TD Canada Trust – Kingsway
The Book Mark
The Box Spot
The Kingsmill Club
Therapeutic Beauty Centre
Toronto Congress Centre
Upper Gallery
Vanderfleet Floral Design
Virtual One Credit Union Ltd.
Westmount Gallery Limited
Wireworks Voice and Data
Communications Inc.
James E. Worrall
Zaldiam Diamonds & Design
Zee Power

FOUNDATIONS CAPITAL AND OPERATING

A & A King Family Foundation
The Alastair and Jennifer Murray
Foundation
The Arthur and Audrey Cutten
Foundation
BMO Fountain of Hope
Foundation
The Caring Foundation
The Catherine and Maxwell
Meighen Foundation

The Charles Norcliffe Baker &
Thelma Scott Baker Foundation
The Conn Smythe Foundation
The Craig Stewart Esplen
Family Trust
The D. & T. Davis
Charitable Foundation
Dynamic Fund Foundation
Endla and John Gilmour
Foundation
The George Lunan Foundation
The Harold E. Ballard Foundation
The Hustler Young Men's
Bible Class Foundation
J. P. Bickell Foundation
The Lloyd Carr Harris
Foundation
The Marion Ethel & Frederick
John Kamm Foundation
The Marjorie and Joseph Wright
Memorial Foundation
The McLean Foundation
The Ontario Trillium Foundation
The P. & P. Murray Foundation
R. Howard Webster Foundation
Sir Joseph Flavelle Foundation
Toronto Community
Foundation

BEQUESTS CAPITAL AND OPERATING

Estate of Ailsa Margaret Little
Estate of Yvonne M. Lloyd
Estate of Jean Mullins

*The Dorothy Ley Hospice offers
compassionate end-of-life care to
our clients and their families,
enabling them to live in comfort, with
dignity, meaning and hope.*



The Dorothy Ley Hospice

170 Sherway Drive, Suite 3, Toronto, Ontario M9C 1A6

T: (416) 626 0116 / F: (416) 626 7285 / E: info@dlhospice.org / www.dlhospice.org

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